

# Eesassin Technologies Pvt. Ltd. - Privacy Policy

Effective Date: December 30, 2024

## 1. Information Collected

### 1.1 Personal Information

- Name, Address, and Contact Details: Personal details such as name, email address, and postal address may be collected when signing up for services or communicating.
- Billing and Payment Information: For billing purposes, payment details such as credit card or bank account information may be collected via secure payment processors.
- Communication Records: Information may be collected from emails, phone calls, or messages for customer support and business development purposes.

### 1.2 Technical Information

- Cookies and Tracking Data: Cookies and other tracking technologies may be used to collect data such as IP address, browser type, and usage statistics.
- Device Information: Information about devices used to access services, including operating systems and browser details, may be collected.

### 1.3 Project and Service Data

- Service Usage Data: Data related to interaction with software solutions, including usage statistics, error logs, and performance metrics.
- Client Project Data: Data provided for custom development or consulting projects, such as business requirements and feedback.

## 2. Use of Information

- To Provide Services: Personal and project data may be used to deliver software development and consulting services.
- Communication: Contact details may be used to communicate about updates, new services, and support requests.
- Improvement and Analysis: Technical information such as usage statistics and error logs may be used to improve services.
- Compliance and Legal Obligations: Information may be used to comply with legal requirements.

## 3. Sharing of Information

- Service Providers: Information may be shared with third-party vendors for payment processing or hosting services.
- Legal Compliance: Information may be disclosed when required by law.

- Business Transfers: Information may be transferred as part of a business transaction.

## **4. Data Retention**

Personal and project data will be retained only as long as necessary to fulfill the purposes outlined or as required by laws.

## **5. Security of Information**

Reasonable steps are taken to protect data through security measures, but absolute security cannot be guaranteed.

## **6. Rights Regarding Information**

- Access: Request access to the personal data held.
- Correction: Request correction of inaccuracies in the data.
- Deletion: Request deletion of personal data, subject to certain exceptions.
- Opt-Out: Opt-out of marketing communications.

## **7. Third-Party Links**

Eesassin Technologies is not responsible for the privacy practices or content of external websites. Review their privacy policies.

## **8. Changes to This Privacy Policy**

This Privacy Policy may be updated at any time. Any changes will be posted with an updated 'Effective Date'.

For questions or concerns, contact us at **Email:** [support@eesassin.com](mailto:support@eesassin.com)